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(704) 937-2673

### 129 Oakpark Drive, Unit A, Mooresville, NC 28115

### To Operate:

1. Prime Unit - After filling dispenser, plug in power to start prime. If unit is plugged in prior to filling dispenser, place hand under spout within sensor location to start prime.

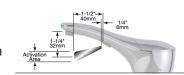


3. Adjusting the foam quality -Foam quality in terms of more or less liquid used to produce the foam can be adjusted by rotating the Portion Control Knob clockwise for more air in the foam and counterclockwise for less air in the foam.



2. Standard Dispense -Place hand under spout within the sensor location for approximately 1/2

second to dispense controlled amount of foam hand soap.



4. LED Light Indicators -

When in standby mode, LED will flash green. LED will turn off during dispense. If red light is flashing, remove hand to allow unit to reset. Hand must be removed for a second activation.



## **Routine Cleaning and Maintenance:**

Using a damp cloth, wipe the chrome-plated exterior of the dispenser daily. Periodically (about 3 to 6 months), it is recommended to flush the system with lukewarm water for cleaning and maintenance.



- 1. When minimal amount of soap is left in the bottle, fill dispenser with lukewarm water from top
- 2. Press on Automatic System Flush Button to flush the system.
- 3. Once unit is flushed, press Automatic System Flush Button again to stop dispensing.
- 4. Fill unit with fresh foam soap, and dispense as usual.

### **Troubleshooting:**

- 1. Soap dispenser does not dispense soap, but you can hear motor running. The green LED turns off when hands are under spout.
  - a. Press the Automatic System Flush Button until soap comes out
- b. Press Automatic System Flush Button again to turn it off
- 2. Soap dispenser does not dispense soap and you cannot hear motor running. The green LED is not flashing when in standby mode.
  - a. Be sure power is supplied to unit.
  - Make sure Fiber Optic Nut is tight on Fiber Optic Port.

### Warranty:

Designer Series Counter-Mounted Automatic Foam Soap Dispenser is warranted to be free from defects in workmanship and material under normal usage from the date of purchase for a period of 3 years.



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# Designer Series Automatic, Counter-Mounted Soap Dispenser **INSTRUCTIONS FOR INSTALLATION. OPERATION & MAINTENANCE**

BOBRICK MODELS B-840. B-842. B-845. B-846. B-848 FOAM SOAP DISPENSER

## **Clearances and Mounting Requirements:**

- 1-3/8" (35mm) diameter mounting hole required.
- Minimum 18" (457mm) vertical clearance needed below the counter.
- 5" (127mm) diameter clearance needed below the mounting hole to accommodate bottle and bottom housing.
- Minimum 2-1/4" (57mm) diameter clearance needed for Mounting nut directly below the counter to clear sink rim.
- Recommend drilling mounting hole 6" to 8" (150 to 205mm) from the wall, and 2-1/2" to 3" (65 to 75mm) from sink rim.

### For New Installation:

• Refer to mounting template for drilling locations (Form No. 824-307).

## For Retrofit:

- Remove existing dispenser(s).
- Clean area.
- Ensure hole is 1-3/8" (35mm) diameter.
- If necessary, enlarge opening using appropriate hole saw. For granite/marble counters, recommend using a diamond hole saw (consult with stone and granite specialist). If needed, mounting hole should be offset to clear the sink rim. The Mounting nut requires 2-1/4" (57mm) diameter clearance directly below the counter.

### **Unit Diagram:**

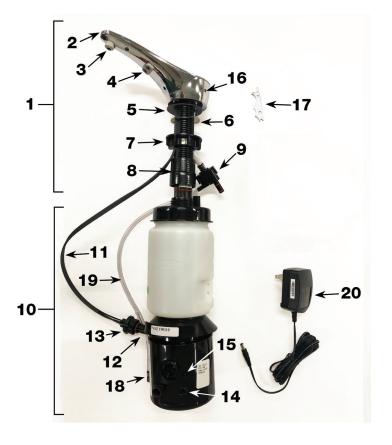
## Description

- Top Assembly with Spout, Door and Stem
- **LED Light Pipe**
- Foam Nozzle Tip with Mesh
- Fiber Optic Insert with Sensor Lenses
- Rubber Counter Gasket
- Wave Washer
- Mounting Nut
- 8 Stem Locking Nut
- Foam Mixer Housing
- 10 Bottom Housing Assembly (includes Soap Bottle)
- 11 (3) Fiber Optic Cables for Sensor and LED Light Pipe
- 12 Fiber Optic Connector Tip Assembly
- 13 Fiber Optic Nut
- 14 Portion Control Knob
- 15 Automatic System Flush Button
- 16 Key Hole
- 17 BobKey
- 18 Air Tube Adapter
- 19 Air Tube
- 20 A/C Adapter Kit with U.S. Plug, order Part No. 3974-57.

For outlets not compatible with U.S. plugs, order Part No. 3974-58



Scan for SureFlo Automatic Foam Soap Dispenser Installation Video.



## Installation:



1. Place Counter Gasket over mounting hole to align with profile of dispenser.



2. Insert Stem with tube and all Fiber Optic Cables carefully through mounting hole.



3. Place the Wave Washer on top of the Mounting Nut Install Mounting Nut on Stem and thread upwards. (Minimum 2-1/4" (55mm) diameter clearance needed below mounting nut).

NOTE: The outer diameter of the Mounting Nut may need to be filed down if space under the counter is tight.

**NOTE:** Make sure Fiber Optic Cables and Tubing are **INSIDE** Mounting Nut. Do not tighten completely until end of installation.

4. Thread the Stem Locking Nut onto the Stem. The ribs on the Nut are to be towards the top. Once it goes past the two red o-rings, the nut will automatically stop threading.



5. Attach the tubing to the top barb of the Foam Mixer Housing.

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6. The Bottle Cap can only be placed onto the Stem in one orientation.

> The flat section on the Stem is to be aligned with the flat section on the Bottle Cap.



7. Rotate the Bottle back and forth to align the flat section of the Stem to the flat section on the Bottle.



8. Push the Bottle Assembly up onto the Stem while also inserting the Foam Mixer Housing into the hole in the post on the Bottle Cap.

> Fully insert the Bottle Assembly over the Stem until it stops. Both red o-rings must be inside the Bottle Cap.



Part Name	Part No.
- A/C Adapter	3974-57
- International AC Adapter Plug Kit (U. K., Europe, Australia)	3974-58
- Mack Gasket Kit	824-167
(To secure Top Assembly under the counter due to irregular counter	surface)
- External A/C Multi Adapter Kit	824-201
- Nozzle Tip Replacement Kit Foam	828-310
- Foam Mixer Housing	828-322
- Installation Hardware Packet with Foam Mixer Housing	828-443
(Includes Wave Washer, Counter Gasket, Mounting Nut, BobKey, Stem	Locking Nut)
<ul> <li>Top Housing Assembly Foam, Polished Brass</li> </ul>	840-225

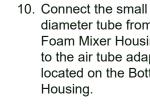
#### **Part Name** Part No.

- Top Housing Assembly Foam, Matte Black 842-225 - Top Housing Assembly Foam, Brushed Nickel 845-225 - Top Housing Assembly Foam, Polished Nickel 846-225 - Top Housing Assembly, Foam, Polished Chrome 848-225 (Top Housing Assemblies include Installation Hardware Packet and

Foam Mixer Housing) - Bottom Housing Assembly, Foam 848-250











NOTE: After assembly, hold the Stem and lightly rotate the Bottle back and forth and tug down to be sure it is on tight. If it is loose, repeat Steps 7 and 8.

9. While pushing upwards

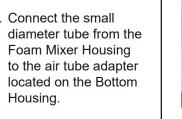
on the Bottle, Thread

the Stem Locking Nut

down onto the Bottle

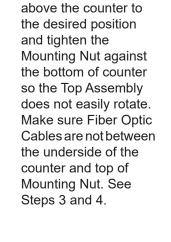
Cap threads

**NOTE:** Tug Tubing on Foam Mixer Housing down from under the counter to straighten out the tubing.





Apply a bead of Silicone around the base of the Top Housing above the counter to prevent spilled soap from going through the mounting hole.



13. Align the Top Assembly

14. Plug AC Adapter into wall and other end into Bottom Housing base.



Connector Tip into Bottom Housing, Keyed feature on Connector Tip ensures Fiber Optic Cables are always located correctly.

11. Thread Fiber Optic

12. Thread Fiber Optic Nut onto Connector Port and hand snug only. Do not over-tighten.

NOTE: DO NOT bend or kink Fiber Optic Cables.











Filling Instructions: (use foam soap only)

Unit will dispense commercially Marketed Bulk Foam Soap.

- 1. Insert tip of BobKey provided into opening of concealed locking mechanism to disengage door.
- 2. Door will disengage and rotate clockwise for filling from the top.
- 3. Fill dispenser with commercially marketed bulk foam hand soap (Do not use liquid or lotion soap).
- 4. Close door counter-clockwise to lock in place.